

# Syllabus for **Facilitating Strategic Planning in Nonprofits**

- Program includes nine virtual Modules that participants and faculty schedule ahead of time
- Each module includes:
  - 1. 1-2 hours of assigned readings from the text and other supplemental materials
  - 2. 90-minute virtual seminar with faculty and learners to discuss highlights from the readings and to address questions from learners
  - 3. 90-minute virtual peer coaching with faculty and learners to coach each learner on applications of the
- Each learner participates in an ongoing private email exchange with faculty and fellow participants
- Each learner documents ongoing learning and actions in the learner's Learning and Development Journal
- Program meets part of the requirements for "Certification in Facilitating Strategic Planning in Nonprofits"
- For more information about this program and certifications, see ConsultantsDevelopmentInstitute.org
- Each of the following topics is presented in the context of facilitating in a nonprofit organization

#### Module #1 – Intro to Program

## **Pre-Readings and Reflections**

Overview of Program Overview of Peer Coaching Process

#### **Meeting Activities**

Introductions to faculty and learners Team building among learners (as required) Review of program agenda and materials Overview and practice of peer coaching groups Practice using distance learning technologies Description of pre-reading before Module #2 Schedule all future seminars and peer meetings

# Module #2 – Understanding Strategic **Planning**

#### **Strategic Planning**

What Is Strategic Planning? "Strategic"? All Flows from Strategic Planning Benefits of Strategic Planning

#### **About Conducting Strategic Planning**

Strategic Planning Framework Traits of Strategic Planning Process Myths About Strategic Planning Criteria for Effective Planning and Plans When to Do Strategic Planning

## Module #3 – Foundations of Facilitation

## **Your Relationship With Planners**

What Strategic Planning Facilitator Does Understand Yourself As Facilitator Understand Planners' Nonprofit How to Work with Diversity Get Agreement Between You and Planners (this is Contracting phase of consulting process)

#### **Techniques and Challenges**

Procedures for Common Facilitation Techniques How To Enhance Group Participation How To Manage Conflict and Resistance How to Come to Consensus

# Module #4 - Preparation for Planning

What's Real Purpose for This Planning? Client Ready for Strategic Planning? What Learned in Previous Planning? Who's On Planning Committee? Scope of Plan? Timespan of Plan? Which Planning Model to Use? How Make Decisions During Planning? How Get "Buy In" to Plan? How Ensure Implementation? How Train Planners? (this is Discovery and Action Planning phases of consulting process)

## Module #5 – Strategic Analyses

# **External Analysis**

**Environmental Trends?** Stakeholder Analysis? Clients? What Opportunities and Threats?

## **Internal Analysis**

Quality of Board and Management Functions? Quality of Each Program? Processes? Outcomes? What Strengths and Weaknesses?

# Module #6 – Setting Strategic Direction

# Strategic Thinking and Strategizing

**Ensure Continued Strategic Thinking** Discuss Different Models of Strategic Analyses Consider Different Models of Strategizing Decide Best Strategies to Follow

#### **Setting Strategic Direction**

Clarify Purposeful Mission as Compass Articulate Vision for Nonprofit and Clients Itemize Values for Ongoing Direction Establish Goals Based on Analyses

# Module #7 - Action Planning and Plan **Document**

# **Action Planning**

Develop Action Plans for Each Goal Integrate, Align and Reality-Check Actions **Develop Subordinated Plans Develop Operating Budget** 

#### **Develop Strategic Plan Document**

Draft Strategic Plan Document Coordinate Reviews and Approval Distribute and Communicate Strategic Plan Celebrate Completion of Plan

# Module #8 – Implementation and Change Management

Support Client With Implementation of Plans? Ensure Leadership, Supervision and Delegation Support Client to Managing Change? Approaches to Ensure Ongoing Implementation Tools To Track Status and How to Use Them Systematically Adjust Plans As Needed

# Module #9 – Project Evaluation and Termination, and Closing CDI Program

#### **Project Evaluation and Termination**

Evaluate If Project Achieved Desired Results Identify Next Steps for You and Client Formalize Termination of Project (this is Evaluation and Termination phases of consulting process)

# **Closing This CDI Program**

Sharing reflections from each learner Coaching each member to identify next steps Commitments among members for the future Presentation of certificates and certifications (discussion instead of Peer Coaching Group)

> Although all learners should read all topics, different learners might choose to be coached on different topics in their peer coaching groups. Learners might choose topics that are currently very interesting to them or that they are applying in their consulting activities – this is the essence of just-in-time learning.